

District of Columbia Labor-Management Partnership Council



2007 Labor-Management Partnership Award

The District of Columbia Labor-Management Partnership Council (DCLMPC) sponsors Labor-Management Partnership Awards as an incentive to recognize the accomplishments by agency partnerships.

To be considered for the awards, a partnership must be a functioning partnership and its project must have been implemented in FY 2007 with measurable, verifiable improvements in a project that:

1. Identifies and improves an acute service issue, and/or;
2. Significantly enhances the workplace for employees that results in notable improvements in overall service delivery.

Awards Category

Pothole Award

The Pothole Award encourages and rewards improvements in customer service that are achieved through the work of the District's agency labor-management partnerships. This award encompasses significant customer service, teamwork, and problem-solving accomplishments. It also demonstrates a strong commitment to analyzing problems and developing viable solutions for improving customer service delivery, the workplace environment, operational efficiency and potential cost savings.

Application and Review Process

The Office of Labor-Management Programs (OLMP) administers the awards process on behalf of the DCLMPC.

An independent panel of judges will review and select winners. The judges will look specifically for projects that accomplish one or more of the following:

1. Garner positive feedback from customers;
2. Furthers the organization's mission; and/or
3. Promotes labor-management collaboration.

Application Submission Requirements

Partnership interested in being considered for an award must:

1. Complete the application form
2. Submission must include four (4) copies. **Submission will not be accepted without the required copies.**
3. Completed applications must be submitted by 5:00 pm on **August 1, 2007** to the Office of Labor-Management Programs – 441 4th Street, NW Suite 1150 North – Washington, DC 20001. **No late submissions will be accepted.**
4. Previous submitted projects may not be resubmitted.
5. The Agency Labor and Management Partnership Co-Chairs must certify the application.

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2007 Labor-Management Partnership Award Application Form

Partnership Name: _____

Partnership Co-Chairs: _____ (Management)
_____ (Labor)

Partnership Members: _____
(Please provide list of members and a group picture)

Contact Person/Title: _____

Phone Number: _____ **E-Mail Address:** _____

Project Name: _____

Project Description: Please give a description of your pothole project that should include the below details. You should also include the necessary supportive documentation. (e.g. feedback, customer service survey data, and other information).

Section 1 – Project goals and summary

Section 2 – Alignment with Agency’s mission (Describe how the project supports the agency’s mission and goals. Please provide the agency mission statement, strategic business plan and key performance measures.)

Section 3 – Project status/actions (Current status and actions taken to implement the project)

Section 4 – Customer service impact (Explain the customer service impact, and operational efficiency improvements achieved. Provide customer service results and benefits, including key success factors and lessons learned from a real-world applications and implementation dates.)

Section 5 – Management/Labor teamwork (Explain how the labor-management partnership worked collaboratively to achieve the project goals.)

Section 6 – Problem solving (Explain key elements of problem solving effort including any unique, unusual or innovative aspects)

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Co-Chairs Certification:

Both Labor and Management Co-Chairs must sign the application. By signing this labor-management partnership awards application form, the partnership Co-Chairs certify that:

1. The partnership is a functioning partnership (i.e. has labor and management representation, meets regularly);
2. Information contained in the application and supporting documentation is true and accurate.

Labor Co-Chair

Date

Management Co-Chair

Date

Completed applications must be submitted by 5:00 pm on **August 1, 2007** to:
(No late submissions will be accepted)

Office of Labor-Management Programs
Attn: Julia Canty
441 4th Street, NW
Suite 1150 North
Washington, DC 20001

For additional information, contact (202) 727-4999